

Company ABC

Organization XYZ



Dashboards

Dashboard 1

Dashboard 2

Collaboration Spaces



Dashboard 4

Dashboard 5

Dashboard 6

Create Dashboard



Integrations

SUMMARY

War Room #43



Description



Owner

John Doe

Priority

1

Impact

5-10K

Duration

5 min 23 sec

Status

Investigating

TEAM BOARD

Start your thread...



What's for Dinner?

Jane Doe on May 3, 2015



#alert #question



Vanessa Doe on May 3, 2015

Sara disposed of dinner, unfortunately.



Hungry Mark on May 4, 2015

I was looking forward to this!

I wanted dinner tonight, @Sara. Why did you do that? :(



Sara on May 5, 2015

The food was spoiled @Mark. Do you not remember?



Steven today at 6:07PM

Bummer! I was looking forward to some good grub.



Make a new comment...

Users Profile are Broken

Jane Doe on May 2, 2015



I made an incorrect change to the github direc|



When is the release date?

John Doe on May 1, 2015



Jalissa on May 1, 2015

It is set for July 4, 2015.

Make a new comment...

RUNBOOKS LIST

Add System to HA Cluster Setup



Add System to HA Cluster Setup



Analyze Failure of Application in HA cluster

CheckMailIDValid

Clean a full Windows Disk

Clean a full Windows Disk

Clean up a Linux filesystem

Collect troubleshooting data for Websphere Application Server prior and equal V8.5

Connectivity check for a server

MEMBERS

▼ Team (3)

chsmbeta104@gmail.com (Owner)

chsmbeta104@gmail.com

chsmbeta105@gmail.com

+ Add Team Member

Company ABC

Organization XYZ



Dashboards

Dashboard 1

Dashboard 2

 Collaboration Spaces + ×

Dashboard 4

Dashboard 5

Dashboard 6

+ Create Dashboard

Integrations

COLLABORATION SPACES LIST

+ Create a Collaboration Space

Priority	Collaboration Space and Creator	Activity Rate	Members	Duration	Status	Actions
1	Musala New Collaboration Space chsmbeta104@gmail.com	5 logs/day	4	5 days	Active	edit -
2	New collaboration space title jichen@us.ibm.com	21 logs/day	23	2 days	Active	edit -
3	Mustan Test RA and WH chsmbeta104@gmail.com	9 logs/day	18	8 days	Active	edit -
4	My New Title test chsmbeta104@gmail.com	10 logs/day	3	10 days	Active	edit -
5	Collaboration Space for ticket #5794 chsmbeta104@gmail.com	32 logs/day	71	12 days	Active	edit -
6	Mobile Sample chsmbeta104@gmail.com	4 logs/day	5	9 days	Active	edit -
7	Problem with Order. Do not show information properly. dinyo.dinev@musala.com	13 logs/day	13	16 days	Active	edit -
▼ Inactive Collaboration Spaces						
	RBA duplicate comments	chsmbeta104@gmail.com	6	32 days	Inactive	edit -
	Collaboration Space for ticket #5903	ibmbetauser1@gmail	13	6 hours	Inactive	edit -
	Collaboration Space for event #4479	chsmbeta104@gmail.com	21	21 mins	Inactive	edit -
	Mobile Sample	chsmbeta104@gmail.com	87	10 days	Inactive	edit -



- Dashboards
- Dashboard 1
- Dashboard 2
- Manage Runbooks (+) (X)
- Dashboard 4
- Dashboard 5
- Dashboard 6
- Create Dashboard

- Integrations

MANAGE RUNBOOKS

+ Create a Runbook

Name and Description	Rating	%	Success Rate	Successes	Failures	Cancels	Comments	Actions
▶ Add System to HA Cluster Setup (DRAFT) Procedure to add a system to a SA HA Cluster	★★★★★	100%	(4/4)	4	0	1	1	
▶ Analyze Failure of Application in HA Cluster Procedure to find out why a resource failed	★★★★★	N/A		N/A	N/A	N/A	N/A	
▶ Application is hung Description	★★★★★	100%	(4/4)	4	0	1	1	
▶ Check my System Runbook to check random information in my system	★★★★★	100%	(4/4)	4	0	3	1	
▶ Clean a full Windows Disk Steps to clean up a Windows disk	★★★★★	90%	(9/10)	9	1	0	0	
▼ Clean up a Linux filesystem Steps to clean up a Linux filesystem	★★★★★	100%	(4/4)	4	0	0	4	
Latest published version Archived version 4.0 Archived version 3.0 Archived version 2.0 Archived version 1.0								

NOTIFICATION POLICIES

+ Create a Notification Policy

Name and Description	Notifications	Tickets Raised	Unacknowledged	Enable	Actions
Send everything to all users Notify all users of every alert	0	0	0	<input checked="" type="checkbox"/>	
▶ 0 escalation rules					
Critical send to all users Notify all users of all critical alerts	0	0	0	<input checked="" type="checkbox"/>	
▶ 3 escalation rules					
01 Primary escalate after 5 minutes					
02 Secondary escalate after 15 minutes					
03 CEO escalate after 30 minutes					
+ Add escalation rule					

CREATE A NOTIFICATION POLICY

+ Add Rule

Description	Notify the following users and groups
<input checked="" type="checkbox"/> Match all hash tags	<input type="checkbox"/> Log a ticket
#payroll server	jim@bt.com
#critical	L1 team
+ Add Rule	
+ Add Contact	

Escalate when a notification has not been acknowledged

01	Escalate after <input type="text"/> minutes	+ Add Contact
Notify the following users and groups: Primary		
02	Escalate after <input type="text"/> minutes	+ Add Contact
Notify the following users and groups: Secondary		
03	Escalate after <input type="text"/> minutes	+ Add Contact
Notify the following users and groups: CEO		

ADD RULE

Attribute: Severity	<input type="text"/>	
Operator: Equals	<input type="text"/>	
Value: High	<input type="text"/>	
Or enter hash tags		
<input type="text"/>		
Cancel		Confirm

AUTHORIZATION

Users	Groups
Rod	
Jane	
Freddy	

User Preferences

First Name: Jim	
Last Name: Smith	
Email: jim@ibm.com	
Phone: 07532131814	
Role: End User	
Group:	

Notification Preferences

Preferred notification method: Email	
In my absence notify: Fred	

EVENT VIEWER

Serial	Severity	Name	Severity	Problem	Date
101	tj243	Minor		Type not set	6/11/14
5	frome	Major		Information	10/9/14
241	sijr14	Critical		Ping Failure	12/10/14

User Preferences

Preferred notification method: Email	
In my absence notify: Fred	

MANAGE RUNBOOKS

+ Create a Runbook

Name and Description	Rating	%	Success Rate	Successes	Failures	Cancels	Comments	Actions
▶ Restart DB2 Description	★★★★★	100%	(5/5)	5	0	0	100	
▶ Handle full windows file system Description	★★★★★	100%	(3/3)	3	0	0	93	
▶ Restart Linux Process Description	★★★★★	92%	(23/25)	2	23	0	56	
▶ Handle high memory consuming process Runbook to check random information in my system	★★★★★	86%	(21/25)	4	18	3	72	

EVENT VIEWER

ID	Severity	Notification State	Node	Summary	URL
232	Normal	Notified	tj243	Backup Complete	
711	Critical	Acknowledged	sijr14	Ping Failure	
64	Information	Acknowledged	frome	Backup Complete	

The selected notification was successfully acknowledged.